

Action Plan for PPG Group/Survey Dec 2012			
item	situation	comment	action
1	Doctor	The need to have extra Doctor's was also a question raised. Patients feel by not having enough GP's maybe the result of not	We have looked at this closely and are looking into employing a salaried GP. We have been looking now for some time, but
2	Telephone	Getting through via the telephone is proving difficult.	PPG Members have asked if we could perhaps look into having volunteers to come into surgery to answer calls in order to help with the amount of calls we are receiving on a daily basis.
		REVIEW IN: APRIL 2013	

