

Survey Analysis

We are planning out next PRG Survey and to ensure that we are asking the right questions , we have asked you how we could improve our seervices in the following areas.

- 1.Clinical Care
2. Getting an Appointment
3. Reception Issues
4. Opening Times

The results so far are shown below

Total Responses 30

1. In your opinion , what are the important issues on which we should consult our patients.

Proirity Areas

Clinical care	28 Patients stated they are happy with there clinical care
Getting and Appt	30 Patients stated that getting an appointment was a priority
Reception Issues	29 out of 30 patients stated that they find receptionist helpful and friendly
Opening Times	28 Patients stated they are happy with opening hours 2 stated they would like weekends.